National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☐ b) No ☐

B) Age: 33 साल C) College Name: S.M. Zaheer Alam Teacher Training college Baheri

D) Gender: a) Female ☐ b) Male ☑ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☑ b) Master's ☐ c) MPhil ☐

d) Doctorate ☐ e) Other ( )

F) What subject area are you currently pursuing?

a) Arts ☑ b) Commerce ☐ c) Science ☐

d) Professional ☐ e) Other: ( )

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
   4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69%
   1– 30 to 54% 0 –Below 30%

2. How well did the teachers prepare for the classes?
   4 –Thoroughly 3 –Satisfactorily 2 – Poorly
   1 – Indifferently 0 – Won't teach at all

3. How well were the teachers able to communicate?
   4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily
   1– Generally ineffective 0– Very poor communication

4. The teacher's approach to teaching can best be described as
   4– Excellent 3 – Very good 2 – Good
   1 – Fair 0– Poor

5. Fairness of the internal evaluation process by the teachers.
   4 – Always fair 3 – Usually fair 2 – Sometimes unfair
   1 – Usually unfair 0– Unfair

6. Was your performance in assignments discussed with you?
   4 – Every time 3 – Usually 2 – Occasionally/Sometimes
   1 – Rarely 0– Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
   4 – Regularly 3 – Often 2 – Sometimes
   1 – Rarely 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
   4 – Significantly 3 – Very well 2 – Moderately
   1 – Marginally 0– Not at all

9. The institution provides multiple opportunities to learn and grow.
   4 – Strongly agree 3 – Agree 2 – Neutral
   1 – Disagree 0– Strongly disagree

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2– Occasionally/Sometimes
1 – Rarely 0– Never

11. Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time
3 – Usually 2 – Occasionally/Sometimes 1 – Rarely
0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications. 4 – Every time
3 – Usually 2 – Occasionally/Sometimes 1– Rarely
0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 – Reasonably 2 – Partially
1 – Slightly 0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes
1 – Rarely 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3 – Agree 2 – Neutral
1 – Disagree 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3 – Moderate 2 – Some what
1 – Very little 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree 3 – Agree 2 – Neutral
1 – Disagree 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent 3 – Moderate 2 – Some what
1 – Very little 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3 – 70 – 89% 2 – 50 – 69%
1 – 30 – 49% 0 – Below 29%

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20. The overall quality of teaching-learning process in your institute is very good.

4 –Strongly agree 3 – Agree 2 – Neutral

1 – Disagree 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Learning Experience

b)

c)

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B.Ed-2

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.
a) Yes ☑ b) No ☐

B) Age: 27 C) College Name: S.M.2.A. T. T College

D) Gender: a) Female ☐ b) Male ☑ c) Transgender ☐

E) What degree program are you pursuing now?
a) Bachelor's ☑ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ( )

F) What subject area are you currently pursuing?
a) Arts ☐ b) Commerce ☐ c) Science ☐
d) Professional ☑ e) Other: ( )

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
   4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69%
   1– 30 to 54% 0 – Below 30%

2. How well did the teachers prepare for the classes?
   4 –Thoroughly 3 – Satisfactorily 2 – Poorly
   1 – Indifferently 0 – Won't teach at all

3. How well were the teachers able to communicate?
   4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily
   1 – Generally ineffective 0– Very poor communication

4. The teacher's approach to teaching can best be described as
   4– Excellent 3 – Very good 2 – Good
   1 – Fair 0– Poor

5. Fairness of the internal evaluation process by the teachers.
   4 – Always fair 3 – Usually fair 2 – Sometimes unfair
   1 – Usually unfair 0– Unfair

6. Was your performance in assignments discussed with you?
   4 – Every time 3 – Usually 2 – Occasionally/Sometimes
   1 – Rarely 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
   4 – Regularly 3 – Often 2 – Sometimes
   1 – Rarely 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
   4 – Significantly 3 – Very well 2 – Moderately
   1 – Marginally 0– Not at all

9. The institution provides multiple opportunities to learn and grow.
   4 – Strongly agree 3 – Agree 2 – Neutral
   1 – Disagree 0– Strongly disagree

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes
1 – Rarely 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time
3 – Usually 2 – Occasionally/Sometimes 1 – Rarely
0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications. 4 – Every time
3 – Usually 2 – Occasionally/Sometimes 1 – Rarely
0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 – Reasonably 2 – Partially
1 – Slightly 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes
1 – Rarely 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3 – Agree 2 – Neutral
1 – Disagree 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3 – Moderate 2 – Some what
1 – Very little 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree 3 – Agree 2 – Neutral
1 – Disagree 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent 3 – Moderate 2 – Some what
1 – Very little 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3 – 70 – 89% 2 – 50 – 69%
1 – 30 – 49% 0 – Below 29%

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20. The overall quality of teaching-learning process in your institute is very good.

4 –Strongly agree 3 – Agree 2 – Neutral

1 – Disagree 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Teacher should read book before they are teaching us

b) Continue 6 period should be done by the institute

c) Make sure about quality education by the institute.

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B-1

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☑ b) No ☐

B) Age: 27 years C) College Name: S.M.ZAHEER ALAM TEACHE'S TRAINING COLLEGE

D) Gender: a) Female ☐ b) Male ☑ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☑ b) Master's ☐ c) MPhil ☐

d) Doctorate ☐ e) Other ( )

F) What subject area are you currently pursuing?

a) Arts ☑ b) Commerce ☐ c) Science ☐

d) Professional ☑ e) Other: ( )

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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Criterion II – Teaching–Learning and Evaluation Student Satisfaction
Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
   4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69%
   1 – 30 to 54% 0 –Below 30%

2. How well did the teachers prepare for the classes?
   4 –Thoroughly 3 – Satisfactorily 2 – Poorly
   1 – Indifferently 0 – Won't teach at all

3. How well were the teachers able to communicate?
   4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily
   1 – Generally ineffective 0– Very poor communication

4. The teacher's approach to teaching can best be described as
   4 – Excellent 3 – Very good 2 – Good
   1 – Fair 0– Poor

5. Fairness of the internal evaluation process by the teachers.
   4 – Always fair 3 – Usually fair 2 – Sometimes unfair
   1 – Usually unfair 0– Unfair

6. Was your performance in assignments discussed with you?
   4 – Every time 3 – Usually 2 – Occasionally/Sometimes
   1 – Rarely 0– Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
   4 – Regularly 3 – Often 2 – Sometimes
   1 – Rarely 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
   4 – Significantly 3 – Very well 2 – Moderately
   1 – Marginally 0– Not at all

9. The institution provides multiple opportunities to learn and grow.
   4 – Strongly agree 3 – Agree 2 – Neutral
   1 – Disagree 0– Strongly disagree

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2– Occasionally/Sometimes
1 – Rarely 0– Never

11. Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time
3 – Usually 2 – Occasionally/Sometimes 1 – Rarely
0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications. 4 – Every time
3 – Usually 2 – Occasionally/Sometimes 1– Rarely
0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 – Reasonably 2 – Partially
1 – Slightly 0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes
1 – Rarely 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3 – Agree 2 – Neutral
1 – Disagree 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3 – Moderate 2 – Some what
1 – Very little 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree 3 – Agree 2 – Neutral
1 – Disagree 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent 3 – Moderate 2 – Some what
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3 – 70 – 89% 2 – 50 – 69%
1 – 30 – 49% 0 – Below 29%

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20. The overall quality of teaching-learning process in your institute is very good.

4 –Strongly agree ✓3 – Agree 2 – Neutral

1 – Disagree 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) TO TAKE THE CLASS REGULARLY FOR EACH CLASS 45 MINUTES ONLY.

b) DON'T TRY TO TELL A LIE FROM ANY STUDENTS.

c) TRY TO GIVE EVERYDAY BAIG SIR AND SANJAY SIR CLASS.

(d) EVERYDAY TRY TO GIVE NEW TASK.

(e) I AM VERY SATIFIED WITH MY COLLEGE.

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B-1

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☑ b) No ☐

B) Age: 21 C) College Name: S.M. Zaheer Alam Teacher's Training College, Bahera.

D) Gender: a) Female ☐ b) Male ☑ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐

d) Doctorate ☐ e) Other (✓)

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☑

d) Professional ☐ e) Other: ( )

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

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   4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69%
   1– 30 to 54% 0 –Below 30%

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   4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily
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4. The teacher's approach to teaching can best be described as
   4– Excellent 3 – Very good 2 – Good
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5. Fairness of the internal evaluation process by the teachers.
   4 – Always fair 3 – Usually fair 2 – Sometimes unfair
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6. Was your performance in assignments discussed with you?
   4 – Every time 3 – Usually 2 – Occasionally/Sometimes
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
   4 – Regularly 3 – Often 2 – Sometimes
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
   4 – Significantly 3 – Very well 2 – Moderately
   1 – Marginally 0– Not at all

9. The institution provides multiple opportunities to learn and grow.
   4 – Strongly agree 3 – Agree 2 – Neutral
   1 – Disagree 0– Strongly disagree

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2– Occasionally/Sometimes
1 – Rarely 0– Never

11. Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time
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0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications. 4 – Every time
3 – Usually 2 – Occasionally/Sometimes 1– Rarely
0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 – Reasonably 2 – Partially
1 – Slightly 0– Unable to

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3 – Agree 2 – Neutral
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3 – Moderate 2 – Some what
1 – Very little 0 – Not at all

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3 – 70 – 89% 2 – 50 – 69%
1 – 30 – 49% 0 – Below 29%

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20. The overall quality of teaching-learning process in your institute is very good.

4 –Strongly agree 3 – Agree 2 – Neutral

1 – Disagree 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) online classes

b) sports competition

c) Group discussion

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B.Ed.2

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☑ b) No ☐

B) Age: 22 C) College Name: S.M.2.A.T.T. COLLEGE, BAHERA DARBHANGA

D) Gender: a) Female ☑ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☑ b) Master's ☐ c) MPhil ☐

d) Doctorate ☐ e) Other ( )

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☑

d) Professional ☐ e) Other: ( )

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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   4 – Every time 3 – Usually 2 – Occasionally/Sometimes
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   4 – Regularly 3 – Often 2 – Sometimes
   1 – Rarely 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
   4 – Significantly 3 – Very well 2 – Moderately
   1 – Marginally 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.
   4 – Strongly agree 3 – Agree 2 – Neutral
   1 – Disagree 0– Strongly disagree

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2– Occasionally/Sometimes
1 – Rarely 0– Never

11. Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time

3 – Usually 2 – Occasionally/Sometimes 1 – Rarely
0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications. 4 – Every time

3 – Usually 2 – Occasionally/Sometimes 1– Rarely
0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 – Reasonably 2 – Partially
1 – Slightly 0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time 3 – Usually 2 – Occasionally/Sometimes
1 – Rarely 0 – Never

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4 – Strongly agree 3 – Agree 2 – Neutral
1 – Disagree 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3 – Moderate 2 – Some what
1 – Very little 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

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1 – Disagree 0 – Strongly disagree

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1 – Very little 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3 – 70 – 89% 2 – 50 – 69%
1 – 30 – 49% 0 – Below 29%

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20. The overall quality of teaching-learning process in your institute is very good.

4 –Strongly agree 3 – Agree 2 – Neutral

1 – Disagree 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) The teacher approch to teaching is good.

b) The institution not providing opportunities.

c) Teachers are able to identify my weekness and help us.

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